

# **Quality Council**Monday, July 26, 2004 3:30-5:00 p.m.

Conference Room 6B, Exchange Building 821 Second Avenue, Seattle WA 98104

#### **Members Attending:**

Ron Sterling, Chair Alice Howell Frank Jose Howard Miller Steve Collins Kali Henderson Albert Gallegos Eleanor Owen Helen Nilon

#### **Staff Present:**

Mike Elsner Melisande Noe

#### I. CALL TO ORDER

The meeting was called to order at 3:30 p.m.

#### II. ANNOUNCEMENTS

Alberto Gallegos asked if it would be all right for him to bring a guest to the next meeting. He knows someone who might be interested in being on the council. As the QC meetings are open meetings he was encouraged to bring his guest to the next meeting.

Eleanor Owen announced that the Seattle City Council unanimously passed an ordinance endorsing universal health care. Also, the Mental Health Task Force Meeting is at 9:00 a.m. at the Seatac Doubletree Inn, and people can sit in as guests.

### III. PREVIOUS MEETING NOTES APPROVAL

The meeting notes were approved unanimously with two changes.

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#### IV. 2004 ANNUAL REPORT

The report was approved with two amendments: on page 1, in the first paragraph, second line, delete the words "and controlled by". On page four in the second bullet under "Follow Up on 2003 Goals and Priorities" change the wording to read "by a majority vote of the Quality Council."

After some other positive comments, the 2004 Annual Report was unanimously approved.

#### V. QC FORUMS FOLLOW UP REPORT

The QC voted unanimously to approve this final draft of the 2004 Quality Council Forums.

#### **VI.** POWERPOINT PRESENTATION

Ron said he wanted to see the Power Point Presentation (PPP) on 2004 Quality Council Forums made available for distribution and perhaps put on the MHCADSD web site. There was discussion about the value of putting this out for public viewing. It was suggested that a flow chart could be made to keep track of recommendations made by the QC. After some discussion it was decided that the Summary Report – 2004 Quality Council Forums summarized the forums well enough and that the PPP should be kept available for future use or revision.

Discussion around the QC informational brochure centered around easy to understand language, and translation into Spanish, and other major languages of priority populations served by King County. The new QC brochure will reflect those changes. A motion was made that the brochure needed to be widely distributed and translated into one or more languages and made easy to understand. It is likely that the print job size will need to be around 5,000 copies so how many languages it is translated into may be determined by availability of funds. The motion on this issue passed unanimously.

#### VII. PROVIDER SUMMARY REPORT

This was not discussed due to time constraints

### VIII. DRAFT LETTER TO MHCADSD CONCERNING QUALITY ISSUES

This letter requests more information about what goes on at Senior Staff Group around quality of care and also requests a comprehensive statement that addresses MHCADSD's definition of quality mental health services. There was discussion by council members regarding suggested edits (make it more concise, or limit the letter to just the first paragraph). QC members were encouraged to send their comments on this to Ron Sterling, who will revise the letter based on those comments.

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## **IX.** NEW MEETING TIME

A motion was made for Quality Council to meet on the fourth Tuesday of every month from 4:00 p.m. to 5:30 p.m. The new meeting time and date was unanimously approved.

## **X.** OTHER

Helen Nilon is the new Quality Council Chair.

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